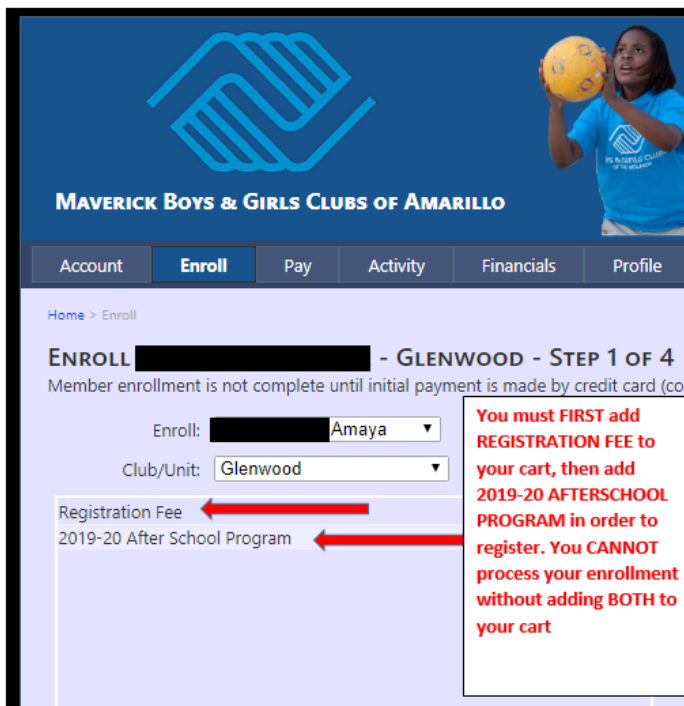


2019-20 AFTER SCHOOL PROGRAM

FAQs

ENROLLMENT

- Who is eligible for enrollment?
 - All children ages 5 to 17 and currently full-time students in the Amarillo, Canyon, or River Road Independent School districts. **Also if your child previously attended the Maverick Boys & Girls Clubs of Amarillo, their membership account cannot be past due at time of registration.**
- How do I register?
 - Click the link labeled **“CLICK HERE”** on the front page of the maverickclub.org website or if link will not redirect, you can go to <https://portal.maverickclub.org>. If you are a first time user you will need to click **“NEW USER”** in the blue box. If you have a member already enrolled in the Maverick Club you will need to log in with the email and password created at time of registration.
- I don't see the 2019-20 After School option, where do I find it?
 - Once you have logged into the portal:
 - First you need to select the site that your child will be attending (if child attends Glenwood, San Jacinto, or Rolling Hills they must attend the after school program located at their schools, otherwise all other children will attend the Maverick site).
 - Next click on the **“ENROLL”** tab which will direct you to a page with a box on the left side with a list of different enrollment options. First select **Registration Fee** and add to cart, next click **CONTINUE SHOPPING** then select the **2019-20 After School** to begin enrollment.



- How many openings are there for the 2019-20 After School Program?
 - Depending on the unit that the member will be attending will determine the number of slots available. For the Maverick site there are 300 slots, for the school sites (Glenwood, San Jacinto, and Rolling Hills) there are 85 slots available and they are filled on a first come, first serve basis. If currently member attends Summer Camp, **you are NOT guaranteed a spot**- you **MUST** register for the After School program!
- When does enrollment end?
 - **Enrollment will end either when all slots are filled or July 29th - whichever occurs first.**

FEES

- When are fees due?
 - At time of registration \$45 per child must be paid in order to secure their slot in the After School program. This one-time fee will cover the first month of after school service, a t-shirt that will be issued at parent orientation for them to wear for special events and field trips, and an ID card that they will use to track their attendance. You do have the option to either pay in full or to split the remaining balance after paying the \$45 fee into 9 monthly payments that will be auto drafted from debit/credit card on the 1st of each month. **We will NOT accept any payments at the site- they must be processed online. Also we do not accept cash, checks, or money orders.**
- Do we need to pay for food or field trips?
 - No the fee you pay covers all expenses- food, field trips, staffing, etc. So if you would like to send kiddos with money it will be at your discretion.
- How do I setup an automatic payment?
 - When you get to the final screen of the enrollment, you will be asked to select either **PAY IN FULL** or **AUTO PAYMENTS**. You will need to select the auto-payment option.
- What if I don't have a debit or credit card, then how do I make payments?
 - If you don't currently have one of these or may not be eligible to obtain one in the traditional method through the bank, you can purchase a pre-paid debit card from Wal-Mart, CVS, Walgreens, Dollar Store, almost any retailer. You will just have to be sure to load the money for your monthly fees at least 24 hours before the due date of the auto-draft.
- I enrolled my child, but now will not be attending. How do I get a refund?
 - Unfortunately, once payment is made a refund is not able to be issued.

ATTENDANCE

- What are the hours of operation for After School?
 - The hours of operation are as follows for each site:
 - Maverick: Mon- Fri 3pm to 7pm
 - San Jacinto, Glenwood, and Rolling Hills: Mon-Fri 3pm to 6pm
- Are there attendance requirements that my child must meet in order to participate in the After School program?
 - Yes, in order for a child to continue to be an active member in the program they must meet the following minimum requirements:
 - Must attend at least 12 days per month

- For each day of attendance must attend at least 2 hours to participate in our required curriculum

Failure to follow these requirements will result in dismissal from the program- no exceptions

- Are there any requirements for my child to be able to attend field trips?
 - Yes, for members to be eligible to attend field trips they must do the following:
 - Attend after school program at least 3 days a week
 - Must stay at site at least 2 hours per day of attendance
 - Cannot have any disciplinary write ups on file within the last 30 days
 - Must wear their Maverick shirt
- *Failure to follow these requirements means that they will not be able to attend the field trip- no exceptions***
- What is the policy on late pickups?
 - If you are late picking up your child(ren) from the After School program a fee of \$5 per child will be assessed. If you are late picking up 3 times then we will have to dismiss the member from the program.

TRANSPORTATION

- Is transportation provided to the sites from school?
 - We do not provide transportation for children that attend San Jacinto, Rolling Hills, or Glenwood since the after school program is located on-site. However based on member enrollment we determine which schools we are able to pick-up from as long as we have at least 15 kids from those schools enrolled into our after school program.
- How do I know what school you will pick-up from?
 - Once registration is completed, we will review the enrollments and for each school that has at least 15 kids that need transportation we will compile a list that will be shared on the Group Me app, our website, and posted on our Parent Board so transportation arrangements can be made if needed.

MEALS

- Will menus of the daily meals be provided?
 - Yes menus of the daily meals will be posted on our website, sent out on the Group Me App, and will be posted in the lobby on the Parent Board.
- What accommodations are there for special diets?
 - In order to accommodate any members that may have special diets or allergies, we strongly suggest that you pack your kids meals and snacks for any day that the menu offerings aren't agreeable to their dietary needs.
- Can I send my child with snacks to camp?
 - We provide dinner for the kids. You may send a snack only if there is a special dietary need that must be met and **all snacks must be wholesome and nutritious- no sodas, candy, chips, or cookies please!**

FIELD TRIPS

- Are there any requirements for my child to be able to attend field trips?
 - Yes, for members to be eligible to attend field trips they must do the following:
 - Attend after school program at least 3 days a week
 - Must stay at site at least 2 hours per day of attendance
 - Cannot have any disciplinary write ups on file within the last 30 days
 - Must wear their Maverick shirt
- ***Failure to follow these requirements means that they will not be able to attend the field trip- no exceptions***
- Do I need to pay for field trips or send my child with money for field trips?
 - Your enrollment fees cover all field trip outings. However **at your discretion** you are more than welcome to send your member with money for the field trip, but please no more than \$20 maximum.
- What field trips are scheduled for the After School program?
 - Field trip schedules for each month will be posted on our website, sent out on the Group Me App, and posted on the Parent Board in the lobby.

PARENT ORIENTATION

- Is there a parent orientation that I am required to attend before the After School program begins?
 - Yes- ALL parents MUST attend parent orientation:
 - August 8th at 5:30pm
 - New orientation location:

CHILDCARE IS NOT PROVIDED

You will need to RSVP to the meeting by signing up at the front desk starting July 22nd. Reminders about the meetings will go out on the GroupMe App.